

Friday 5 June 2026

Dear Parents and Guardians,

Change in Insurance Provider for Pupils' Absence and Personal Effects Insurance Scheme

We have been notified by Marsh Ltd, the School's insurance brokers, that following the recent tender for the **Pupils' Absence Insurance Scheme** and **Pupils' Personal Effects Insurance Scheme**, Markel (UK) Limited has been selected as the new insurer. Markel will underwrite these covers from **1 September 2026**, replacing the current insurer, Ecclesiastical.

Please note that, due to the change in insurer, if your child is currently insured under the Pupils' Absence, or Personal Effects schemes, you will need to complete the online quote and purchase process with the new insurer. When enrolling, please note the Schools will show as combined under **Haberdashers' Aske's Boys' and Haberdashers' Aske's Girls**.

Covers under Markel are as follows:

Pupils' Absence Insurance is designed to reimburse school fees if your child is unable to attend school for a continuous period during term time due to illness or an accident.

Pupils' Personal Effects Insurance helps protect your child's belongings—such as a laptop, mobile phone, musical instrument, or clothing—against loss, theft, or accidental damage during term time.

The benefits include:

- **Direct online access:** You will be able to obtain quotes and purchase policies for both products directly through Markel's online parent hub.
- **Product leaflet with QR code:** Marsh has provided the School with a product leaflet (attached) containing a QR code to take you directly to the portal, where you can register for one or both schemes.
- **Reduced premiums:** Pupils' Absence Insurance premiums will be reduced by **15%** compared to the previous year (**2025–26**).
- **Expanded coverage:** Personal Effects Insurance now includes **mobile phones**.
- **Flexible cover options:** You can choose Pupils' Absence Insurance, Personal Effects Insurance, or both, and select your preferred level of cover. Online quotes will be generated based on the information you provide.
- **Direct payment to Markel:** If you accept a quote, you will make payment directly to Markel.



- **Flexible payment plans:** Premiums can be paid termly or monthly over nine months at no extra cost (depending on the cover). Once payment is received, you will receive your policy schedule and documentation.
- **Simplified claims process:** If you need to make a claim, you can submit it through Markel's online parent hub, and claims will be settled directly with you.

If your child is currently covered under the Pupils' Absence scheme, the original joining date will carry over to the new policy. This means any pre-existing exclusions will apply from the date your child first joined the original scheme, not from the start date of the new Pupils' Absence policy with Markel.

If you have any queries about the new policies, please contact Markel on 0333 070 6035 or customerservice@markeldirect.co.uk.

Yours faithfully,

Mrs Puja Patel
Director of Finance