

Friday 16 May 2025

Dear Parents and Guardians,

Habs Hubs Home to School Coach Service – How it Affects You

We are pleased to provide further details about the Habs Hubs service for Reception to Year 2 students and how it will affect our passengers in Year 3 to Year 13.

What is a Hub?

Hub stops are stops on our main home to school routes where Reception to Year 2 students will be able to board and alight. They are carefully selected stops chosen based on availability of travelling adults and our pupil's home locations. We have also worked to ensure Habs Hub stops are distributed across the network to offer convenient access for all families.

Who can use a Hub?

All Habs students can book to board or alight the home to school coach service at a Hub stop, however, Reception to Year 2 students can *only* access the service at a Hub stop for safety reasons.

When will the Hub service start?

Reception to Year 2 students will be able to use the new Hubs from Monday 15 September 2025. There is a limited trial service starting on routes H15 and HH15 from Tuesday 3 June.

What do I need to know?

The [Terms of Service](#) for all home to school coach services has been reviewed to reflect the introduction of Hubs. Please note the following important points in relation to Hub stops.

- There is a strict **no camera** policy on all coaches. This means passengers must not take pictures, film, or use video calling whilst on the coach or anywhere on the coach park. Any student found breaking this rule will be sanctioned and may be banned from using the service.
- All passengers are reminded that school standards of conduct apply on the coach service. Poor behaviour of any kind will not be tolerated.

For any further questions, please do not hesitate to contact the Transport Office at transport@habselstree.org.uk

Yours faithfully,

Mrs Joanna Meaden
Head of Commercial Operations

Ms Emma Summers
Transport Manager

